

Message Text

UNCLASSIFIED

PAGE 01 LONDON 12738 181426Z

42

ACTION EUR-12

INFO OCT-01 ISO-00 EB-07 GPO-01 /021 W

----- 102973

R 181407Z AUG 75

FM AMEMBASSY LONDON

TO SECSTATE WASHDC 3881

UNCLAS LONDON 12738

E.O. 11652: N/A

TAGS: BDIS UK

SUBJECT: COMPLAINTS RECEIVED FROM UK COMPANIES AND
INDIVIDUALS AGAINST U.S. GOVT PRINTING OFFICE

1. NUMEROUS COMPLAINTS HAVE REACHED THE EMBASSY OVER A PERIOD OF APPROXIMATELY FIVE YEARS, FROM UK COMPANIES AND INDIVIDUALS REGARDING THE APPARENT INEFFICIENCY OF OPERATIONS OF U.S. GOVERNMENT PRINTING OFFICE. COMPANIES HAVE REPORTED LOSS OF ORDERS AND REMITTANCES FORWARDED, NON-ACKNOWLEDGMENT OF FOLLOW-UP INQUIRIES, AND EXCESSIVE DELAYS IN DELIVERY TIMES, SOME AS LONG AS TWO YEARS. SITUATION IS PARTICULARLY FRUSTRATING TO EDUCATIONAL AND SCIENTIFIC ESTABLISHMENTS WHICH REQUIRE SPECIALIZED BOOKS WITH GPO ONLY SOURCE OF SUPPLY.
2. EMBASSY IS IN EMBARRASSING POSITION OF HAVING TO MAKE EXCUSES TO USUALLY IRATE COMPLAINANTS ON BEHALF OF GPO WHILE BEING UNABLE TO OFFER ANY HELPFUL SUGGESTIONS AS TO HOW THE PARTICULAR PROBLEMS MAY BE RESOLVED.
3. THE EMBASSY IS BRINGING THIS MATTER TO ATTENTION OF THE DEPARTMENT AND WOULD APPRECIATE INFORMATION AND GUIDANCE AS TO BEST COURSE OF ACTION IN REPLYING TO ANY FURTHER COMPLAINTS OF THIS KIND.

RICHARDSON

UNCLASSIFIED

NNN

Message Attributes

Automatic Decaptioning: X
Capture Date: 01 JAN 1994
Channel Indicators: n/a
Current Classification: UNCLASSIFIED
Concepts: n/a
Control Number: n/a
Copy: SINGLE
Draft Date: 18 AUG 1975
Decaption Date: 01 JAN 1960
Decaption Note:
Disposition Action: n/a
Disposition Approved on Date:
Disposition Authority: n/a
Disposition Case Number: n/a
Disposition Comment:
Disposition Date: 01 JAN 1960
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
Document Number: 1975LONDON12738
Document Source: CORE
Document Unique ID: 00
Drafter: n/a
Enclosure: n/a
Executive Order: N/A
Errors: N/A
Film Number: D750284-1058
From: LONDON
Handling Restrictions: n/a
Image Path:
ISecure: 1
Legacy Key: link1975/newtext/t19750844/aaaabmhj.tel
Line Count: 50
Locator: TEXT ON-LINE, ON MICROFILM
Office: ACTION EUR
Original Classification: UNCLASSIFIED
Original Handling Restrictions: n/a
Original Previous Classification: n/a
Original Previous Handling Restrictions: n/a
Page Count: 1
Previous Channel Indicators: n/a
Previous Classification: n/a
Previous Handling Restrictions: n/a
Reference: n/a
Review Action: RELEASED, APPROVED
Review Authority: ellisoob
Review Comment: n/a
Review Content Flags:
Review Date: 20 FEB 2003
Review Event:
Review Exemptions: n/a
Review History: RELEASED <20 FEB 2003 by ReddocGW>; APPROVED <18 FEB 2004 by ellisoob>
Review Markings:

Margaret P. Grafeld
Declassified/Released
US Department of State
EO Systematic Review
06 JUL 2006

Review Media Identifier:
Review Referrals: n/a
Review Release Date: n/a
Review Release Event: n/a
Review Transfer Date:
Review Withdrawn Fields: n/a
Secure: OPEN
Status: NATIVE
Subject: COMPLAINTS RECEIVED FROM UK COMPANIES AND INDIVIDUALS AGAINST U.S. GOVT PRINTING OFFICE
TAGS: BDIS, UK
To: STATE
Type: TE
Markings: Margaret P. Grafeld Declassified/Released US Department of State EO Systematic Review 06 JUL 2006